

Alliance Air Aviation Limited

(A wholly owned subsidiary of AIAHL)

Ref No. :- AAAL/PERS/2022/520 Date:-13.05.2022

Sub: Walk-In-Interview / Virtual Interview

Alliance Air invites application from Indian Nationals for filling up the following Post: -

Assistant Manager-Call Centre Monitoring Unit (CMU)		
Number of Posts	1 (One)	
Qualification	Graduate from Recognized University in India	
Experience	Minimum 2 years experience in working in a call centre of Travel, Aviation, Railway i.e. Travel related industry, out of which 1 year experience must be as a Team Leader. The experience should be post qualification.	
Age	Maximum 55 years (as on 13.05.2022) (Upper age limit is relaxable by 5 years for SC/ST & 3 years for OBC Candidates. Ex-servicemen will be given age relaxation as per rules)	
Salary & Emoluments	INR 39,000 /- per month approximately	
Place of Posting	The Assistant Manager shall be positioned onsite at the call centre. The call centre at present is in Chennai and may shift to any other State / Union Territory in India after the expiry of its agreement with alliance Air. Accordingly, the Assistant Manager shall also be repositioned to the other city.	

- Can be transferred to any other location within India due Operational requirement.
- Reservations of SC/ST/OBC & EWS candidates will be as per Government Directives.

SELECTION PROCESS:

Walk-In-Interview / Virtual Interview

Interested Candidate who fulfill the above eligibility criteria, are required to report for Walk-In-Interview as per below details on the following dates & Venue:-

Place of Walk-In-Interview	Date & Time	Venue
Delhi	19 th May, 2022 (Thursday) 09:30 AM to 12:30 PM	Alliance Air Aviation Limited Alliance Bhawan, Domestic Terminal-1, I.G.I. Airport, New Delhi-110037

Candidates coming for Walk-In-Interview are required to bring with them the all original documents in support of your education qualification, professional qualification & experience.

The following original certificate/ documents together with one copy of each: -

- i) SC/ST Certificate In case of SC/ST candidates.
- ii) OBC Certificate in the prescribed Performa for Central Govt. Employment issued by the competent authority.
- iii) A Demand Draft for an amount of Rs.1,500/- (Rupees One Thousand five hundred only) payable to Alliance Air Aviation Limited, payable at New Delhi (Not Applicable for SC/ ST Candidates).
- iv) A duly filled in Application Form in the prescribed format which is available on Career Page of Website: www.allianceair.in and a recent passport size photograph pasted in the space provided in the Application Form.

Virtual Interview

- i) Outstation Candidates who wish to give Virtual Interview through video conferencing can be sent their application form to Personnel department mail id i.e. pers@allianceair.in with all supporting documents of your education qualification, professional qualification & experience. Name of the Post should be mentioned in subject line of email in uppercase format.
- ii) Virtual Interview candidates are required to pay an amount of Rs.1,500 /- (Rupees One Thousand five hundred only) (not applicable for SC / ST Candidates) directly to Company Bank account. Details of Company Bank account are as given below:-

Beneficiary Name – Alliance Air Aviation Limited
PNB Bank, Delhi Cantt , Delhi - 110010
Bank Account No-0112005900000017
IFSC CODE - PUNB0011200
MICR CODE - 110024006

HOW TO APPLY:

Candidates who wish to apply are advised to log on to Career page of Website: www.allianceair.in, Download & fill in the Application Format and submit the same on the date of Walk-In-Interview.

- i) Applicable for SC / ST / OBC and EWS Candidates ONLY: Caste Certificate in the prescribed proforma issued by the appropriate authority. Candidates belonging to OBC Category will be required to attach the Caste Certificate in the proforma meant for Central Government employment." Candidates belonging to OBC category ,the category certificate should be in the prescribed format including the "Non Creamy layer clause" issued by the Competent Authority for employment under Government of India and should be as per the Central list of OBC's published by Government of India. Please also note that the validity of "Non Creamy layer" Certificate should not be older than 06 (Six) months from the date of eligibility criteria."
- ii) Applicants serving in Government/Semi-Government/Public Sector Undertakings should apply through proper channel.

FIXED TERM EMPLOYMENT AGREEMENT:

All the selected candidates will be appointed on a Fixed Term Employment Agreement. The Fixed Term Employment Agreement is extendable subject to satisfactory performance.

Benefits - Free / Concessional Air Passages

The Employee will be entitled to Concessional air passages/free air passages, for self and his/her declared family on Alliance Air network. The applicable taxes, levy, chargesetc. shall be paid by the employee.

In addition the above post also carries other benefits such as Provident Fund, Gratuity etc., as per rules.

TA.DA Reimbursement to SC / ST candidates

Candidates belonging to Scheduled Caste/Scheduled Tribe categories will be entitled for reimbursement of second class return rail/bus fare from the nearest railway station i.e. from the address given in the application to Delhi / New Delhi on production of railway receipt/ticket, as per rules. Not applicable for those who are already in Govt./Semi-Govt./ Public Sector undertakings.

COVID-19 GUIDELINES FOR WALK-IN-TERVIEW

In the present context of Covid-19 pandemic situation, the candidates are informed to strictly abide by all safety and security instructions during the interview and follow the guidelines as listed under:

- (a) All candidates should strictly follow the extant ICMR guidelines prior to attending for walk-in-interview.
- (b) All candidates attending the Walk-in-Interview shall wear appropriate face masks properly covering their nose, mouth, chin etc and carry personal hand sanitizer. The candidates shall remove the mask at gates for identification. Those candidates without face masks shall not be permitted to attend the Walk-in-Interview. All candidates seeking entry into the venue have to stand in the queues at the Gates, entrances etc. so that social distancing as per norms can be ensured.
- (c) Compulsory screening shall be done for all candidates entering through gates with thermal scanner.
- (d) Any candidate found to have fever and cough with breathing problems are liable to be stopped / denied entry / permission to attend the interview. They shall not be permitted for further process.
- (e) All candidates shall bring their own water bottles / other refreshments and avoid sharing of personal items.
- (f) All candidates shall bring their own stationery items and avoid sharing of such items.

	Note:-	This	advertisement	is	not	valid	for	internal	candidates.
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FORMAT OF APPLICATION Paste a recent Passport size photograph **POST APPLIED FOR:** I. a/ Name: (Please do not staple) b/ Father's Name: c/ Address: Pin Code d/ Contact Details: i) **Telephone Nos.:** ii) **Mobile No.:** iii) E-mail id: e/ Date of Birth: f/ Age (As on 13.05.2022) (Years) (Months) (Days) g/ Nationality: h/ Religion: II. Category you belong to: SC ST**OBC** (Please ✓) **GEN EWS** In case of OBC the certificate should be in the prescribed proforma for employment under Centre

III. Bank Draft No. _____&Bank Draft Date: _____Bank Draft drawn

Serial number of the certificate in the Central List of OBC .:

on: _____(Not applicable in case of ST /SC Candidates)

government.

State to which Belong ___

IV.	Education	al / Professional Quali	fications: (10+2 onv	wards)			
	Exam. Passed	University/ Board	Year of Passing		Subjects	% age of M	arks
v.	Have you	ever been employed?					
	(Please ✔.	If yes, give details):		YE	s NO		
VI.	Experience rganization	Octaining form preservation Designation	ent Employer) Period		Details of job	Last Salary	Reason for
Ü	gumzuu	Designation	101100		assignment	Drawn	leaving
			From	To			
	-	ould be post qualificat	ion.				
VII	-	ctans					
	Date of Iss	ue :					
	Date of Ex	piry:					
Ans	other informa	ıtion.					
_							
	-	hat the above informa			_	nd belief. I und	ertake that
11 1	nave suppresse	ed any factual informa	mon, my candidatu	ie will l	e rejecteu.		

SIGNATURE OF CANDIDATE

Date:

OBC Certificate Format

FORM OF CERTIFICATE TO BE PRODUCED BY OTHER BACKWARD CLASSES APPLYING FORAPPOINTMENT TO POSTS/ ADMISSION TO CENTRAL EDUCATIONAL INSTITUTIONS (CEIS), UNDER THE GOVERNMENT OF INDIA

This is to certify that Smt / Kum	Daughter of Shri /
Smt	of Village / Town
District / Division _	in the
	State, belongs to the
	Community which is recognized as a backward
class under:	
	C(C) dated 10/09/93 published in the Gazette of India
Extraordinary Part I Section I No. 186	
	ated 19/10/94 published in the Gazette of India Extraordinary
Part I Section I No. 163 dated 20/10/9	
	C dated 24/05/95 published in the Gazette of India
Extraordinary Part I Section I No. 88 d	
(iv) Resolution No. 12011/96/94-BCC	
·	dated 6/12/96 published in the Gazette of India Extraordinary
Part I Section I No. 210 dated 11/12/9	
(vi) Resolution No. 12011/13/97-BCC	
(vii) Resolution No. 12011/99/94-BCC	
(viii) Resolution No. 12011/68/98-BCC	
` '	CC dated 6/12/99 published in the Gazette of India
Extraordinary Part I Section I No. 270	
	C dated 04/04/2000 published in the Gazette of India
Extraordinary Part I Section I No. 71 d	
	CC dated 21/09/2000 published in the Gazette of India
Extraordinary Part I Section I No. 210	
(xii) Resolution No. 12015/9/2000-BC0	
(xiii) Resolution No. 12011/1/2001-BC	
(xiv) Resolution No. 12011/4/2002-BC	
	CC dated 16/01/2006 published in the Gazette of India
Extraordinary Part I Section I No. 210	
in the	and / or her family ordinarily reside(s)
	District / Division of
	does not belong to the persons / sections (Creamy Layer)
	ule to the Government of India, Department of Personnel & t.(SCT) dated 08/09/93 which is modified vide OM No.
36033/3/2004 Estt.(Res.) dated 09/03/	· · ·
30033/3/2004 LStt.(Nes.) dated 09/03/	2004.13/13
	District Magistrate / Deputy Commissioner, etc.
	Seal
Dated :	
NOTE:	_
	ere will have the same meaning as in Section 20 of the
	_
Representation of the People A	.ct, 1950.

(i) District Magistrate / Additional Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector / Ist Class Stipendary Magistrate / Sub-Divisional magistrate / Taluka Magistrate / Executive Magistrate / Extra Assistant Commissioner (not below the rank of 1st Class Stipendiary Magistrate).

b) The authorities competent to issue Caste Certificates are indicated below:

- (ii) Chief Presidency Magistrate / Additional Chief Presidency Magistrate / Presidency Magistrate.
- (iii) Revenue Officer not below the rank of Tehsildar and
- (iv) Sub-Divisional Officer of the area where the candidate and / or his family resides.
- (v) Caste Certificate issued from Maharashtra State must be validated by social welfare Department of Maharashtra Government.

Government of (Name & Address of the authority issuing the certificate)

INCOME & ASSEST CERTIFICATE TO BE PRODUCED BY ECONOMICALLY WEAKER SECTIONS

SECTIONS	
Certificate No.	Date:
	VALID FOR THE YEAR
Economically Weaker Sectlakh (Rupees Eight Lakh possess any of the following I. 5 acres of agricultur II. Residential flat of 10 III. Residential plot of 1	that Shri/Smt./Kumari son/daughter/wife of permanent resident of, Village/Street of, Village/Street of, Village/Street in the State/Union Territory Code whose photograph is attested below belongs to stions, since the gross annual income* of his/her 'family'** is below Rs. 8 only) for the financial year His/her family does not own or grassets***: al land and above; 300 sq. yards and above in notified municipalities; 300 sq. yards and above in areas other than the notified municipalities.
2. Shri/Smt./Kumari _recognized as a Scheduled	Delongs to the caste which is not Caste, Scheduled Tribe and Other Backward Classes (Central List)
	Signature with seal of Office Name Designation
Recent Passport size attested photograph of the applicant	
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^{*}Note1:. Income covered all sources i.e. salary, agriculture, business, profession, etc.

^{**}Note 2:The term "Family" for this purpose include the person, who seeks benefit of reservation, his/her parents and siblings below the age of 18 years as also his/her spouse and children below the age of 18 years

^{***}Note 3: The property held by a "Family" in different locations or different places/cities have been clubbed while applying the land or property holding test to determine EWS status.